

ALB 12/15/08

DETAILED ACTION

EXAMINER'S AMENDMENT

1. An examiner's amendment to the record appears below. Should the changes and/or additions be unacceptable to applicant, an amendment may be filed as provided by 37 CFR 1.312. To ensure consideration of such an amendment, it **MUST** be submitted no later than the payment of the issue fee.

Authorization for this examiner's amendment was given in a telephone interview with Mr. Cyrus Bharucha on 5/23/2008. The application has been amended as follows:

In claim 10, delete "current" in line 4.

In claim 12, insert "the" before "feedback" in line 1.

In claim 13, delete "current" in line 4.

In claim 18, delete "the method" in line 3.

In claim 23, replace article "a" in line 4 with article "the".

In claim 42, replace article "a" in line 2 with "an".
first instance ALB 12/15/08

In claim 9, amend as follows:

Delete "corresponding to data retrieved from the enterprise data system in a verbal format" in line 2.

Insert article "the" before "providing" in line 1.

Insert article "the" after "providing" in line 1.